

CHILD CARE RESOURCE CENTER SUMMER NEWSLETTER

Chesapeake College

www.cccrc.org

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From the Desk of the Executive Director...

Summertime 2019!

It is that time of year when the weather is warm, the College is on a 4 day Summer Schedule. We are looking forward to our summertime with Trainings, Technical Assistance, All Leaders of Little Learners meetings, Project Right Steps technical assistance, Project Security Blanket trainings and much, much more. We have our planning sessions, which are getting ready for the Fall and Winter seasonal trainings for our Early Care and Education providers, Maryland EXCELS and MSDE Child Care Credentialing, as well as our technical assistance, mentoring and coaching our child care providers on the Upper Shore.

This newsletter highlights the training, technical assistance and quality enhancement that you can take advantage of for the Spring and Summer of 2019. The Upper Shore Chesapeake College Resource Center continues to look forward in supporting our child care professionals and parents, Judy Centers, Family Support Centers, Head Start, local ECAC work groups and Advisory Boards in the Upper Shore five counties.

Warm Regards,
Peg Anawalt

**Chesapeake Child Care Resource Training Schedule for 2018-2019****See our Training Schedule****On the Website at**www.cccrc.org

CONTACT US!**Peg Anawalt, Executive Director**

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Project Right Steps

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Project Security Blanket

cweiselpsb@comcast.net

The Chesapeake Child Care Resource Center is a member of the Maryland Child Care Resource Network with funding provided from the Maryland State Department of Education, through Maryland Family Network and Chesapeake College.

Project Security Blanket (Emergency Preparedness Training)

Project Security Blanket provides training and technical assistance for Maryland child care center staff members, family child care providers and informal providers on the development of a written emergency plan for their programs. The six hour course will be scheduled across the state at child care resource centers and community colleges. The project was funded by the Maryland State Department of Education to Chesapeake College. The College contracted the Chesapeake Child Care Resource Center (CCCRC) to manage the grant. CCCRC is located on the campus of Chesapeake College in Wye Mills, MD and is member of the Maryland Childcare Resource Network.

Emergency Preparedness Training offered a various locations in Maryland. The Six Hour training cost is only \$15.00 and includes the Emergency Preparedness workbook and the 3 part plan.

www.projectsecurityblanket.org

Deanna Tobin at 410-822-5400 ext. 2353

Click on our links:

Onsite Classes are listed under TRAINING CALENDAR

Online Webinar Classes are listed under ONLINE TRAINING

CHILD CARE EXCHANGE MEETINGS 2019-2020

8-10 AM

Thursdays, Throughout the Year Starting in September

Meetings will be held in Performing Arts Building, Room Aud-01

Continental Breakfast will be served

Come meet other providers to discuss child care issues, help us plan the CCCRC training events and network with other providers.

This is a great chance to hear how others are handling/solving child care problems. We also provide updates about local child care resources.

We meet throughout the year (almost monthly). You can earn a professional unit if you attend 4 Child Care Exchange meetings by June 30, 2020.

RSVP by email to attend these meetings on a monthly basis to:

Donna Berger

Peg Anawalt

dberger@chesapeake.edu

manawalt@chesapeake.edu



Project Right Steps

PROJECT RIGHT STEPS, one of the Maryland early childhood mental health consultation (ECMHC) projects, addresses the needs of child care providers and parents that are dealing with children (infancy through 5 years of age) with challenging behaviors.

PROJECT RIGHT STEPS is designed to support changes in the child's behavior through the consultant's work with both the child care provider and the family. Consultants offer services including observation, screening, assessment and development of a behavior plan.

They suggest strategies to assist the providers(s) and a parent in addressing the child's challenging behaviors.

PROJECT RIGHT STEPS provides FREE behavioral consultation for parents and child care providers of young children (infancy through 5 years of age) struggling with challenging behaviors, to help the child be successful in a child care setting or school.

PROJECT RIGHT STEPS services are funded through the Maryland State Department of Education and managed by the Chesapeake Child Care Resource Center, Chesapeake College. Services are provided in Caroline, Dorchester, Kent, Queen Anne's and Talbot counties.

To Learn More, Please Call: 410-822-5400 ext. 2321 or email dtaylor-turner@chesapeake.edu



ALL LEADERS OF LITTLE LEARNERS

You are invited to attend the “All Leaders of Little Learners” Birth to Three Meetings. CCCRC’s mission is to establish an advisory committee and support system for the child care providers that provide care to families in Caroline, Dorchester, Kent, Queen Anne’s and Talbot counties. All Leaders of Little Learners is a mixed group of licensed family child care providers, center staff and staff from focused agencies. The group meets twice per quarter for one hour from 7-8pm.

When: Thursdays- Dates to be announced

Where: All meetings will be held in the **Chesapeake Child Care Resource Room** located on the Wye Mill Campus of Chesapeake College (Across from the tennis courts).

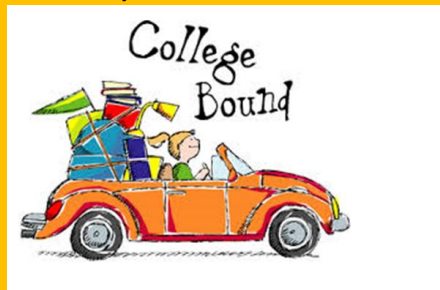
Time: 7:00-8:00 pm

If you are not able to attend the daytime Child Care Exchange meetings, the A.L.L. meeting will distribute the information given out at the Exchange Meetings.

Please RSVP to Donna Berger, 410-822-5400 x 2339 or by email dberger@chesapeake.edu

If you plan on attending the October meeting or if you have any questions.

CHILD CARE CAREER AND PROFESSIONAL DEVELOPMENT FUND The CCCPDF funds Tuition, Fees and Books at Chesapeake College



**Wednesdays in October- Brown Bag Lunch Meetings at the Resource Center 1-2 pm
Come to a CCCPDF Presentation**

Are you interested in pursuing a free college degree in Early Childhood Development (AAS) or in Early Childhood Development/ECD Special Education (AAT)?

Please contact Lesley Fallon at lfallon@chesapeake.edu

or 410-822-5400 ext. 2358 for further information.

Applications must be in to MSDE 1 January – 1 March 2020 for the next fiscal year of classes starting in August 2020. You must be working in Child Care in a licensed facility in Maryland for a minimum of one year and now at least 10 hours per week, Credentialed at a Level 2 and can be accepted to Chesapeake College.

MARYLAND FAMILY NETWORK- LOCATE: Child Care Complaint Policy**If you have a concern about your child care**

If you are dissatisfied with a caregiver, you may contact LOCATE: Child Care at 877-261-0060 and speak with a Referral Specialist to discuss your concerns. Many difficulties between you and a provider can be resolved. Your Referral Specialist can give you some helpful tips for continued communication with your provider.

Complaints that involve any threat to the health, safety or welfare of a child should be immediately registered with your regional Office of Child Care and in, certain circumstances, with the Child Protective Services division of your local department of social services. LOCATE: Child Care Referral Specialists can be reached by telephone at 877-261-0060 and can provide you with the telephone numbers of the office near you.

If you do have a complaint of this nature, our Referral Specialists can assist you by gathering pertinent information concerning your concern and registering your complaint with the appropriate regulatory or social services agency. The complete LOCATE: Child Care complaint policy is available below for you to review.

LOCATE: Child Care Complaint Policy

Through MFN's LOCATE: Child Care service, parents share feedback with the LOCATE: Child Care staff on the programs in the files: licensed child care centers, registered family child care providers and accredited preschools and camps. While this feedback is at times positive, it sometimes concerns complaints parents have about child caregivers. Of course, MFN and the Maryland Child Care Resource Network want to use this information in a way that is fair to providers and parents, while protecting children, as well. Therefore, the LOCATE: Child Care Complaint Policy was developed and has been in effect since its approval by the Maryland Committee for Children Board in November, 1983. According to this policy, all complaints made to LOCATE: Child Care about child care providers/facilities are recorded. The type of complaint is then determined:

Less Serious Complaint-No Violation: complaints which do not involve violations of child care regulations; complaints about situations which do not pose a threat to the safety, health or welfare of a child.

Less Serious Complaint Involving Violation: complaints of any violation of Office of Child Care (OCC), Maryland State Department of Education (MSDE) regulations, and/or the Health Department which do not pose a threat to the health, safety or welfare of a child.

Serious Complaint: any threat to the immediate health, safety, or welfare of a child.

When a parent calls LOCATE: Child Care with a complaint, the referral specialist advises him/her to register the complaint directly with the appropriate regulatory agency and/or Protective Services. Names and telephone numbers of the person with whom the parent should speak are provided.

When a Serious Complaint is received concerning one of the providers of facilities in the LOCATE: Child Care system, no referrals are made by the referral specialists to that provider/facility. The LOCATE: Child Care Director also communicates with the appropriate regulatory agency personnel about the complaint, and maintains the "hold" on the provider/facility until the agency's disposition of the complaint is known. Should the investigation result in no action, the "hold" status is removed from that provider's/facility's records. Should the license or registration be revoked, the record is removed from the LOCATE: Child Care files. Providers are of LOCATE: Child Care's actions in writing.

A provider may appeal the LOCATE: Child Care Director's decision to cease referrals. Appeals are first addressed to the LOCATE: Child Care Advisory Committee. Final Appeals may be made to the board of Maryland Family Network.

It is the position of LOCATE: Child Care and MFN that the Complaint Policy is both fair and workable. Safeguards and due process are afforded to the care givers in the files, and parents' and children's rights to safety are addressed, as well. Any questions on this policy should be addressed to FloJean Speck, Director, LOCATE: Child Care.

Child Care Resource and Referral Center Complaint Policy

All of the resources centers of the Maryland Child Care Resource Network strive to provide high quality service to their constituencies. However, in the event that someone has concerns about an incident regarding some aspect of service at a regional child care resource center or feels that he/she was mistreated by a staff member of a resource center, the caller should contact the resource center involved.

If the person is not satisfied with the way the concern or complaint was handled by the regional resource center, he/she can contact the Network Manager at the Maryland Family Network (MFN) at 410-659-7701. As the Statewide Coordinating Entity, MFN will investigate the complaint and act on it appropriately.